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## **UPDATE ON CYBER SECURITY**

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## About Richard...



In addition to audit, Richard leads the outsourcing of the finance function for a number of clients. Richard also has experience in dealing with the UK subsidiaries of overseas companies.

Richard, a Fellow Chartered Certified Accountant, provides a proactive, straightforward approach to advice and has built up long term relationships with clients and has extensive experience across a broad range of sectors.

Richard is also Head of IT Support at DTE.

Specialisms: audit and accountancy, business advisory, outsourcing

# What is cyber security?

Cyber security is defined by the 'National Cyber Security Centre' how individuals and organisations reduce the risk of **cyber attack**.

Cyber security's core function is to protect the **devices** we all use (smartphones, laptops, tablets and computers), and the **services** we access - both online and at work - from theft or damage.

It's also about preventing unauthorised access to the vast amounts of **personal information** we store on these devices, and online.

### Why is it important?

Cyber security is important because smartphones, computers and the internet are now such a fundamental part of modern life, that it's difficult to imagine how we'd function without them. From online banking and shopping, to email and social media, it's more important than ever to take steps that can prevent cyber criminals getting hold of our accounts, data, and devices.

# The 5 most common cyber attacks in 2019

Cyber attacks are on the rise. 32% of businesses have identified cyber security breaches or attacks in the past 12 months, according to the UK government's <a href="Cyber Security Breaches Survey 2019">Cyber Security Breaches Survey 2019</a>.

But how do these attacks manifest themselves, and what are the most common cyber threats to organisations today?

In this post, we explore some of the most common cyber attacks and discuss what you can do to protect your organisation.



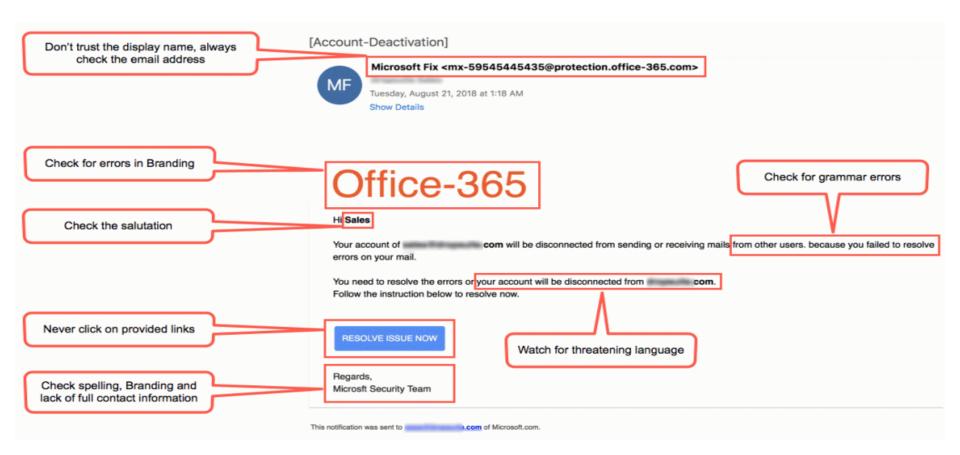
# 1. Phishing

### What is phishing?

Phishing is a broad term for any attempt to trick victims into sharing sensitive information such as passwords, usernames, and credit card details for malicious reasons. Phishing tries to trick users into clicking a malicious link or downloading an infected attachment or divulging sensitive or confidential information.

Proofpoint's 2019 State of the Phish Report found that 83% of respondents experienced a phishing attack in 2018 (up from 76% in 2017), and Verizon's 2019 Data Breach Investigations Report revealed that 32% of data breaches involved phishing

# Phishing – What to look out for



# Types of phishing

There are many types of phishing, including:

**Vishing:** Voice phishing or 'vishing' is a type of phishing conducted by phone. Most vishing attempts try to get the victim to reveal information like PINs, payment card details and passwords. Criminals then use those details to access online accounts to steal information or money.

**Smishing:** SMS phishing or 'smishing' is becoming a more popular form of phishing, partly because we increasingly rely on smartphones in both our work and personal lives.

**Spear phishing:** Spear phishing is a targeted form of phishing attack – usually conducted to seek financial gain or obtain insider information – where cyber criminals adapt their methods to reach a specific victim. Spear phishing attacks are rarely random – instead, they are most often conducted by perpetrators seeking financial gain or insider information.

Beware of posting personal information on social media sites etc

Beware of sending sensitive details by unecrypted email

Don't click on links in emails e.g. email from bank – look up telephone number and check or independently go to website

Use common sense – why would a friend be randomly looking for personal information?

Invoices Fraud - emails being intercepted and bank details being amended

Conveyancers – 'Friday Afternoon fraud'

**CEO Fraud** 

### 2. Ransomware

#### What is ransomware?

Ransomware is a type of malicious software designed to deny access to files until, or threaten to publish the victim's data unless, a ransom is paid (although there is no guarantee that access will be restored, or that the criminal hacker will destroy the data).

The threat is growing. The <u>2019 Official Annual Cybercrime Report</u> predicts that a business will fall victim to a ransomware attack every 14 seconds in 2019, and every 11 seconds by 2021.



# Ransomware – an example



### 3. DDOS ATTACKS

#### What is a DDoS attack?

A DDoS (distributed denial-of-service) attack attempts to disrupt normal web traffic and take a site offline by overwhelming a system, server or network with more access requests than it can handle.

DDoS attacks typically serve one of two purposes:

- 1) An act of revenge against an organisation.
- 2) A distraction that allows cyber criminals to break into the organisation while it focuses on restoring its website.



# DDOS ATTACKS – How to prevent it

The reputational and financial damage as the result of the service unavailability inflicted by a successful DDoS attack can be severe. Therefore, preventing or at least quickly countering DDoS attacks can be critical for your organisation's survival.

Regularly testing your IT infrastructure is paramount to keeping your systems secure, and is something any organisation should consider as part of its cyber security strategy.

# 4. Computer viruses

### What is a computer virus?

A computer virus is a type of malicious code or program written to alter the way a computer operates. Much like a flu virus, it is designed to spread from one computer to another (but without the user's knowledge) by:

- Opening an infected email attachment;
- Clicking an infected executable file;
- Visiting an infected website;
- Viewing an infected website advertisement; or
- Plugging in infected removable storage devices (e.g. USBs).



### 5. Attack vectors

Attack vectors are used to gain access to a computer or network in order to infect it with malware or harvest data.

There are four main types of attack vector:

#### **DRIVE-BY**

A drive-by cyber attack targets a user through their Internet browser, installing malware on their computer as soon as they visit an infected website. It can also happen when a user visits a legitimate website that has been compromised by criminal hackers, either by infecting them directly or redirecting them to a malicious site.

#### MITM (man in the middle)

An MITM attack is where an attacker alters the communication between two users, impersonating both victims to manipulate them and gain access to their data. The users are not aware that they are communicating with an attacker rather than each other.

#### **ZERO-DAY ATTACK**

Outdated (unpatched) software often contains vulnerabilities that criminal hackers can use to bring entire systems down. Where they exploit a vulnerability made public before a patch or solution has been rolled out by the developer, this is referred to as a zero-day attack.

<u>Patch management</u> is one of the five basic cyber security controls contained in the UK government's <u>Cyber</u> <u>Essentials scheme</u>.

#### **SQL INJECTION**

A SQL (Structured Query Language) injection occurs when an attacker inserts malicious code into a server that uses SQL (a domain-specific language).

SQL injections are only successful when a security vulnerability exists in an application's software. Successful SQL attacks force a server to provide access to or modify data.

## Protecting your organisation

Cyber attacks can cause significant disruption and damage to even the most resilient organisation. For those that fall victim, the reputational and financial repercussions can be devastating.

It is therefore important to have robust systems in place.

- Ensure that virus protection is update
- Ensure that web browsers are up to date
- Ensure that you take regular backups of date
- > Take out cyber security insurance

What is your weakest link? Or is that who?

4/5 of the top causes of data breaches are because of human error Information Commissioner's Office (ICO), Data security incident trends, 2018

Educated and informed employees are your first line of defence. Empower them to make better security decisions with staff awareness training.

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# **THANK YOU!**

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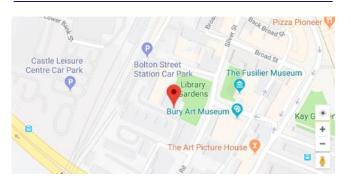
With 2 offices situated in the heart of Bury and Manchester, we have over 80 years' experience aiding a variety of businesses. Our expertise extends to working with owner-managed businesses, small to medium sized companies, business start-ups, and UK subsidiaries of large international groups.

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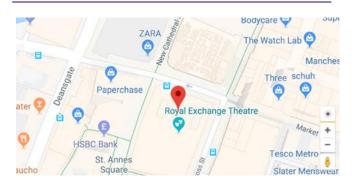
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